

# Consultingwerk to Offer DBAppraise Service

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Simplifying the job of managing and monitoring the world's best business applications has become even easier with today's agreement to bring the DBAppraise remote monitoring and management service to European OpenEdge customers. Consultingwerk Ltd, DBAppraise LLC and White Star Software LLC executives have announced that Consultingwerk will be the exclusive European sales representative for DBAppraise. Mike Fechner, Director of Consultingwerk said, "The hosted DBAppraise service offers our customers the perfect solution for expertly monitoring and managing their OpenEdge databases". "We are very happy that Consultingwerk is representing us" added Tom Bascom, President of DBAppraise, "Consultingwerk's depth of expertise and reputation for excellence and integrity are a perfect fit".

Mr. Bascom added "Everyone on our staff has more than 20 years of experience with Progress OpenEdge which allows us to bring an unprecedented level of expertise to our customers. We never substitute inexperienced call center technicians for the experienced experts that our customers deserve. Should a customer have a problem they are immediately working with a deeply experienced DBA who knows their systems."

"The technical features of the DBAppraise solution, its flexibility and its compact profile that requires no special effort from the customer make it an excellent choice for both centralized and distributed deployments" continues Mr. Bascom. "DBAppraise is unique in that it allows customers to simultaneously increase both breadth of coverage and depth of expertise at a reasonable price. By subscribing to the DBAppraise service our customers eliminate the overhead, cost and time burden associated with recruiting, training and retaining full-time Progress OpenEdge database administrators. At the same time they gain the knowledge and insight of the community's best team of DBA experts."

Customers who already have DBAs on staff but who are looking to expand or who would like a second opinion on important decisions also benefit from DBAppraise. According to Adam Backman, President of White Star, "DBAppraise continuously collects key performance and capacity metrics. The data is available through the DBAppraise Portal, a clean and uncluttered web based interface for analysis and trending. Whether planning an upgrade or analyzing the impact of a new release this data is an incredibly powerful tool."

For real-time performance analysis the DBAppraise Command Center is an OpenEdge GUI for .NET tool for monitoring both Progress 9 and OpenEdge 10 databases. This powerful tool provides a detailed picture of real-time database performance metrics and allows the user to "drill down" and examine the underlying cause of problems. "The DBAppraise Command Center gives unprecedented insight into runtime problems. Being able to see what tables and indexes a user is actually using, and precisely how

heavily they are using them as well as inspecting the program call stack in real-time saves a great deal of debugging time and analysis. This tool has been an invaluable help in focusing our efforts.”

In today's information-driven, cost-conscious business environment, your company relies on 24x7x365 access to mission-critical data. Now, more than ever, you need to be certain that your systems are in good hands. Managing and monitoring Progress OpenEdge business applications has never been easier!

About:

Consultingwerk Ltd. is an IT consulting firm with an emphasis on architecture, design and development of future-proof business applications for enterprises and institutions at home and abroad.

DBAppraise, LLC provides remote administration, management and monitoring of Progress OpenEdge databases and applications for customers worldwide.

White Star Software, LLC is the leading provider of independent consulting expertise to the **Progress®** Application development and end-user community, serving the Progress Community since 1985.

For additional information contact:

Consultingwerk Ltd.  
Mike Fechner  
+49 (0) 221 / 27 609-40  
mike.fechner@consultingwerk.de  
<http://www.consultingwerk.de>

DBAppraise, LLC  
Tom Bascom  
+1 603 396 4886  
tom@dbappraise.com  
<http://dbappraise.com>

White Star Software  
Lori Lashway  
+1 603 897 0297  
lori@wss.com  
<http://www.wss.com>